

Website Privacy Policy

United Insurance Privacy Policy

United Insurance Company is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. The main purpose of this privacy policy is to provide a transparent way of how we manage your personal information and protect the privacy of personal information we gather in accordance with Bahrain's Personal Data Protection Law and other applicable legal and regulatory laws.

This Statement of Privacy applies to the United Insurance Company website and governs data collection and usage. By using the United Insurance Company website, you consent to the data practices described in this statement.

Collection of your Personal Information

United Insurance Company collects personally identifiable information, such as:

Surname, First Name, Title, address; Gender; Contact Details, Company Name, Business or Profession and other personal data.

When you visit the United Insurance website, our web server automatically records details about your visit including: IP address;

The website from which you visited us;

The type of browser software used;

United Insurance website, pages that you visit; and

The date and duration of your visit to the United Insurance website.

United Insurance Company uses this information for the operation of the services, to maintain quality of the services, and to provide general statistics regarding use of the United Insurance Company online of Web site.

Use of your Personal Information

United Insurance Company collects and uses your personal information through United Insurance Company Website to deliver the services that you have requested. In addition, we will use your information to manage your insurance with us, including underwriting, and claims handling.

Information Disclosure

United Insurance Company does not sell your personal information to external entities. However, some information may be disclosed to trust third parties who assist us in operating our website and business, those parties are bound to keep your personal information confidential and safe from any unauthorized

disclosure. Further, United Insurance respect your privacy. Therefore, United Insurance do not sell any of your personal data to third parties for their marketing purposes. This includes all the data we gather from you through the various online forms we use in our website.

Retention period of your personal data

United Insurance keeps your personal data in accordance with the criteria that include the validity of the insurance policy, legal retention period requirements, to fulfil its intended purposes, and historical archiving. We securely destroy and erase or anonymize your personal data to ensure that it cannot be restored after exceeding the specified purpose and retention period.

Your rights as a data subject

You have the right to request United Insurance Company for:

1. Notify you with your personal data processed by United Insurance Company
2. Amend your personal data when it is inaccurate or incomplete
3. Remove, block or restrict your personal data when:
 - a) The purpose of your personal data is no longer valid
 - b) Processing of your personal data is an unlawful
 - c) Processing of personal data lacks legitimate interest of United Insurance Company
 - d) Deletion is necessary for compliance with the law; or,
 - e) Your personal data is inaccurate
 - f) You wish to withdraw your consent
4. Submit an objection when your personal data is being used for:
 - a) Direct marketing
 - b) Processing that may result in defamation or discrimination causing possible financial or emotional loss
 - c) Decision making and evaluation that based only on automated processing of your data.
5. Withdraw your consent at any time to process or transfer your personal data for specific reason.

United Insurance Company have the right to reject your request. United Insurance Company will inform rejection along with reasons for rejection within 15 business days of receiving the request. In case your request is incomplete, United Insurance will inform you within 10 business days of receiving the request to complete your request. Further, you have the right to complaint to Bahrain's Personal Data Protection Authority.

As part of the personal data security measures, United Insurance may request you to provide specific information to confirm your identity and to ensure that your personal data is not disclosed to any person who does not have the right to have it.

Use of Cookies

The United Insurance Group Web site uses "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be

read by a web server in the domain that issued the cookie to you. No personally identifiable information is stored on the cookie.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the United Insurance Company services or Web sites you visit.

Third Party Links

United Insurance Company may contain links to other websites of interest. However, once you use these links to leave our website, you should be aware that we do not have any control over that other website.

These third party website have their own privacy policies. Therefore, United Insurance Company is not responsible for the privacy statements or other content on Web sites outside of the United Insurance Company. United Insurance Company encourages you to review the privacy statements of Web sites you choose to link to from UIC so that you can understand how those Web sites collect, use and share your information.

Security of your Personal Information

We will take all reasonable steps necessary to ensure that your data is treated securely, and in accordance with this privacy policy. This website has security measures in place to protect your personal information against any loss, misuse, and alteration of the information under our control.

Where we have, the host server for this website is located in a secure host data centre.

The transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access.

Your role to keep your data accurate

It is essential for United Insurance to keep your personal data up to date and accurate. Therefore, kindly contact us in case there is any change to your personal data during your business relationship with us.

Changes to this Statement

United Insurance Company will occasionally update this Statement of Privacy to reflect company and customer feedback and to reflect the legal requirements in relation to data protection. United Insurance Company encourages you to periodically review this Statement to be informed of how United Insurance Company is protecting your information.

Contact Information

United Insurance Company welcomes your comments regarding this Statement of Privacy. If you believe that United Insurance Company has not adhered to this Statement, please contact United Insurance at dps@uic.bh

If there is any concern related to processing your personal data, please do not hesitate to reach out to our DPS throughout his email dps@uic.bh or through our address provided below:

United Insurance Bahrain

Building 1392, Road 426 Salmabad 704,

P.O Box 3113, Kingdom of Bahrain